



Maksym Malin Vitaliyovych

Desired positions: SysOps (administrator/cloud administrator, office system administrator), junior embedded software engineer, radio engineering department (any entry-level position), engineer (any entry-level position).

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01 WORK EXPERIENCE

Employer: Miratech

Position/Role: System Administrator/Technical Support for GENESYS Project

Dec 2019 — Jan 2023

- Supported clients in configuring cloud and hybrid on-premises solutions
- Provided remote consulting and troubleshooting for corporate environments for clients worldwide

Employer: Ukrposhta

Position/Role:

May 2021 — Dec 2021, Kyiv

Employer:

Position/Role:

Jan 2019 — Jan 2020, Kyiv

Employer:

Position/Role: System Administrator/Technical Support

Jan 2019 — Jan 2020, Sumy/Remote

- Handled support requests accurately and efficiently, ensuring all employee requirements were met within deadlines
- Participated in setting up new local endpoints/workstations in networks, following resource optimization strategies
- Maintained 500+ workstations as part of a system administration team in main office networks

Employer: Solomiansky District Libraries

Position/Role: System Administrator/Senior Automation Department Librarian

- Maintained 100+ workstations and 17+ networks
- Provided on-site client support and training for local visitors
- Participated in entertainment and digital marketing activities (magazine design)
- Ensured basic training and technical support for library events
- Developed an Android application and assisted in the 2020 librarians' competition

Employer: Weblem Studio

Position/Role: Technical Support on Client Forum

- Provided support and software configuration upon client request
- Offered basic product training and FAQ information
- Participated in customizing web stores based on WooCommerce/Joomla/WordPress

Employer: SMM-art, Grace.od.ua, BET-IBC, whiteraven.org.ua, and others

Position/Role: Freelancer in Web Development and English Translation

Oct 2015 — Jan 2019, Odesa/Kyiv

- Developed several websites for advertising purposes
- Configured and edited PHP/JS plugins

Employer: Wizzair Call Center

Position/Role: Call Center Operator

May 2014 — Oct 2014, Kyiv

- Provided customer support and handled ticket bookings/changes upon client request
- Offered basic product training and FAQ information

Employer: Beeper Call Center (Ukraine International Airlines)

Position/Role: Call Center Operator

May 2012 — Feb 2014

- Provided customer support and handled ticket bookings/changes upon client request
- Offered basic product training and FAQ information

02 EDUCATION

Sep 2021 - 2025 — Radio Engineering Faculty, National Technical University of Ukraine

“Igor Sikorsky Kyiv Polytechnic Institute”

Radio-engineers

03 SKILLS

- Programming
- Service Repair
- Maintenance
- Software Troubleshooting
- Team Management
- Basic Development Skills

04 SOFTWARE

- Mail servers (Roundcube, etc.), NGINX, APACHE, other web-hosting software
- Basic configuration of SIP/VOIP Asterisk
- Corporate Genesys solution – configuration and troubleshooting
- Microsoft Office 2007-2022 & Office 365 – configuration and troubleshooting
- Windows 7-10 – endpoint administration
- Linux – advanced administration and configuration

- MS Publisher, MS Visio
- SPICE software: Multisim, Lt Spice, Ngspice, Tina TI
- Mathematical software: Mathcad, MATHEMATICA, MATLAB+Simulink
- CAD software: AutoCAD
- Tourism: Gabriel
- Design: MS Publisher, MS Visio, Canva, Adobe Photoshop, Acrobat, Corel Draw, InDesign, etc.
- Virtualization: VMware ESXi, VirtualBox, DosBox, LXC, etc.
- Management: JIRA, Salesforce

05 HARDWARE

- Home and office printers (HP, Lexmark, Canon, Epson)
- PCs and peripherals based on x86 architecture
- Raspberry Pi-based devices
- Microcontrollers: Raspberry Pico, ARM0-based equipment, Android, and iOS
- Dell T-series workstations
- Laptops/headsets/PCs from any manufacturer
- Network equipment, including Juniper, TP-Link, Mikrotik, Cisco Meraki, and others

06 LANGUAGES

- English: B2 (spoken and written for IT and professional communication)
- German: Started a language course with a certified trainer
- Ukrainian: Native

07 PROGRAMMING LANGUAGES, DATABASES, AND OTHER TOOLS

Software Skills Acquired on the Job:

- Oracle DB 12-19
- MySQL 5-7/MariaDB
- MS SQL
- JavaScript (ES6) and Node.js

- PHP 5.6-8
- Node.js (advertising bot development)
- Selenium and Puppeteer
- Basics of Kubernetes and OpenShift
- MS Active Directory in practice
- Perl, Python, Java, Bash
- Basics of CMD/PowerShell
- ARM0 Assembly and C
- MATLAB

INTERNSHIPS

Jan 2022 — May 2023: System Administrator/Technical Support at Miratech

Jan 2022 — May 2023: User Support at IoT company BT9-Ukraine

CERTIFICATION LINKS

https://www.credly.com/badges/71a343b6-502b-4619-a37b-f4194db7209e/public_url

https://www.credly.com/badges/a098a923-23be-4b5e-a810-bef0b0a50e4f/public_url

REFERENCES

Available upon request